

DORLET

PROFILE AND REFERENCES 2017



2017

WWW.DORLET.COM

GENERAL INFORMATION

GRUPO DORLET S.A. Is present on the security market since 1989, has always been dedicated to the research, development and manufacturing of security solutions, specialiced in access control, attendance and security integration.

DORLET provides turn key security solutions based on the development of its own hardware and software. It allows DORLET to customize its own solutions to provide a high level of integration with third party security systems.



ACTIVITY

Main DORLET activity is the development and manufacturing of access control equipment and solutions.

DORLET invests substantial time and resources in R&D for the creation of new solutions and equipment according to the latest technology advances.

All these activities allows us to access new customers and markets with continously increase in turnover over the last 28 years.

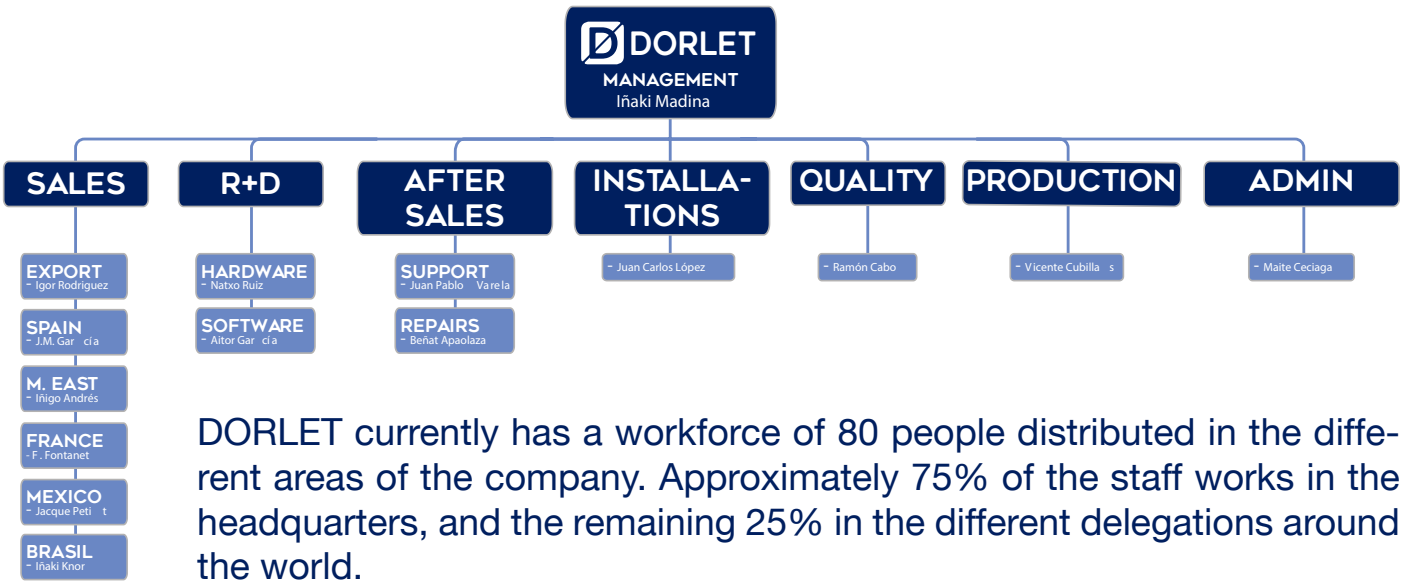
HEADQUARTERS

DORLET headquarters are located in Spain (Basque Country), inside “Alava Technology Park”, where GRUPO DORLET S.A. carries out its main activity. It was built in 1999 and extended in 2009 when a twin building is opened next to the previous one with up to 3.000 m2 designed to host the R&D, software factory, workshops and sales departments.

The group also has another building in Gojain (2,000 m2 built in a plot of 10,000 m2) and in Aretxabaleta (5,700 m2 built in a plot of 11,000 m2), outside the Technology Park. Those facilities are dedicated to iron works for its door locks.



HHRR & STRUCTURE



DORLET currently has a workforce of 80 people distributed in the different areas of the company. Approximately 75% of the staff works in the headquarters, and the remaining 25% in the different delegations around the world.

MANUFACTURING

DORLET's policy is to manufacture all its equipment in-house or with proximity providers within the country. This policy allows us to have a full control of the products and launch new ones in short time along with fast market movements and new technologies.



If you want to know more about how we design and produce our products, please check this video out.

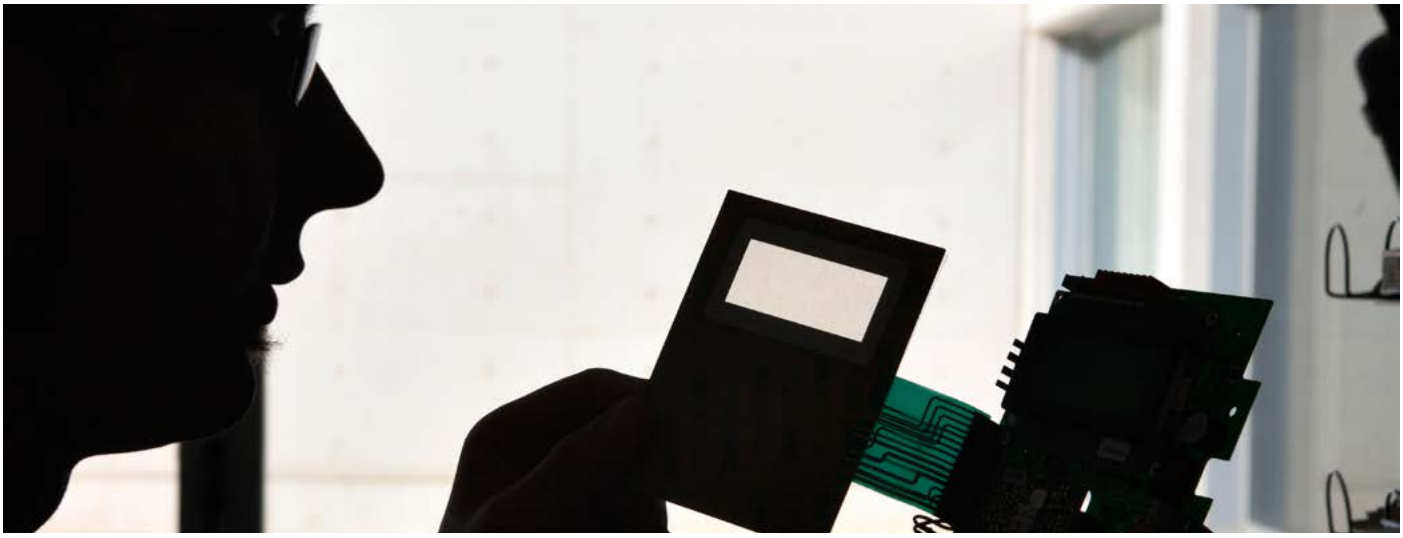
https://youtu.be/tQk68_hgBdw

This is a video made by a TV channel for a TV serial. It shows briefly the designing, manufacturing and testing process in our own factory.



MANAGEMENT QUALITY

Quality Management System adopted by DORLET is certified by the **ISO 9001**.
DORLET is also certified on **ISO 27001** Information Security Management. ISO 27001 is a systematic approach to managing sensitive company information so that it remains secure.
DORLET has implemented the **EFQM Excellence Model** inside its organization.



Lloyd's Register LRQA

CERTIFICATE OF APPROVAL

This is to certify that the Quality Management System of:

GRUPO DORLET
(DORLET, S.A.U. y DORLET SYSTEM, S.L.U.)
Parque Tecnológico de Álava
C/ Albert Einstein, 34
01510 Miñano Mayor, Álava
Spain

has been approved by Lloyd's Register Quality Assurance to the following Quality Management System Standard

ISO 9001:2008

The Quality Management Systems applicable to:

Design, production and marketing of electronic security systems. Installation and maintenance of equipment, devices and security systems.

This certificate is valid only in association with the certificate schedule bearing the same number or with the locations applicable to this approval detailed

Approval Certificate No: 5GI 1204497

Original Approval: 29 July 2004
Current Certificate: 29 July 2016
Certificate Expiry: 14 September 2018

Issued by: LRQA España, S.L.
For and on behalf of: Lloyd's Register Quality Assurance Limited

UKAS 001

C/ Princesa, 29 – 1º, 28008 Madrid, España
For and on behalf of: 1 Trinity Park, Bickenhill Lane, Birmingham B37 7ES, United Kingdom
This approval is carried out in accordance with the LRQA assessment and certification procedures and monitored by LRQA.
The use of the UKAS Accreditation Mark indicates Accreditation in respect of those activities covered by the Accreditation Certificate Number 001

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Lloyd's Register LRQA

CERTIFICATE OF APPROVAL

This is to certify that the Information Security Management System of:

DORLET, S.A.U.
Parque Tecnológico de Alava, C/ Albert Einstein, 34
01510 Vitoria, Alava
Spain

has been approved by Lloyd's Register Quality Assurance to the following Information Security Management Standard:

ISO/IEC 27001:2013

The Information Security Management System is applicable to:

Management of security of the information that supports the activities of: Design, manufacture and marketing of electronic systems of security; Design and marketing software for electronic systems of security. Reference is made to Statement of Applicability SGSI 04 Ed. 6 dated 03/02/2015.

Approval Certificate No: SGI 6006840

Original Approval: 07 September 2009
Current Certificate: 07 September 2015
Certificate Expiry: 06 September 2018

Issued by: LRQA España, S.L.
On behalf of Lloyd's Register Quality Assurance Limited

UKAS 001

C/ Princesa, 29 – 1º, 28008 Madrid, España
For and on behalf of 1 Trinity Park, Bickenhill Lane, Birmingham B37 7ES, United Kingdom
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PRODUCTS QUALITY

DORLET, following its commitment to our customers, to provide the most advanced access control systems, **has certified its systems under the new european Access Control norm EN 60839 in its higher grade, GRADE 4.** Our clients can now undertake access control projects with the highest security requirements in the market.

This certification is in addition to the one already obtained in **Intrusion and Alarm systems norm EN 50131 with Grade 3**, allowing DORLET to be the most advisable option for installations with an integral security requirement, Intrusion + Access Control.



Projects such as critical infrastructures, government buildings, R&D facilities, strategic production areas, nuclear or aerospace industries... can now be carried out with complete technical solvency and complying with the new european regulations thanks to our certified hardware and our software platform **DASSnet**.

GRADE	1	2	3	4
RISK LEVEL	LOW	LOW TO MEDIUM	MEDIUM TO HIGH	HIGH
APPLICATION	Organizational aspects. Protection of low value assets.	Organizational aspects. Protection of low to medium value assets.	Less organizational aspects. Protection of commercial assets of medium to high value.	Mainly protection for critical infrastructure or commercial business of great value.
SCOPE	For security systems with acoustic signaling, which will not be connected to an external alarm reception center or an internal control center.	Dedicated to houses and small establishments, businesses and industries in general, who want to connect to an external alarm reception center or an internal control center.	Aimed at establishments that are required to have security measures, as well as other commercial or industrial facilities that, due to their activity or other circumstances, are required to have a connection to an external alarm reception center or to an internal control center.	Intended for critical infrastructures, military installations, establishments that store regulated explosive material and security companies for the deposit of cash, valuables or precious metals, dangerous or explosive materials, required or not, connection to an external alarm reception center or internal control center.
CAPACITY, KNOWLEDGE & RESOURCES OF ATTACKERS	Poor capacity and knowledge of ACS. Ignorance of identification and IT technologies. Scarce financial resources for attacks.	Average capacity and knowledge of ACS. Limited knowledge of identification and IT technologies. Financial resources between low to medium for attacks.	Great capacity and knowledge of ACS. Average knowledge of identification and IT technologies. Medium financial resources for attacks.	Very high level capacity and knowledge of ACS HIgh knowledge of identification and IT technologies. Important financial resources for attacks.
EXAMPLES	Hotels	Commercial Offices and Small Businesses	Industrial, administration, financial	Highly sensitive areas (military installations, government, R & D, critical production areas

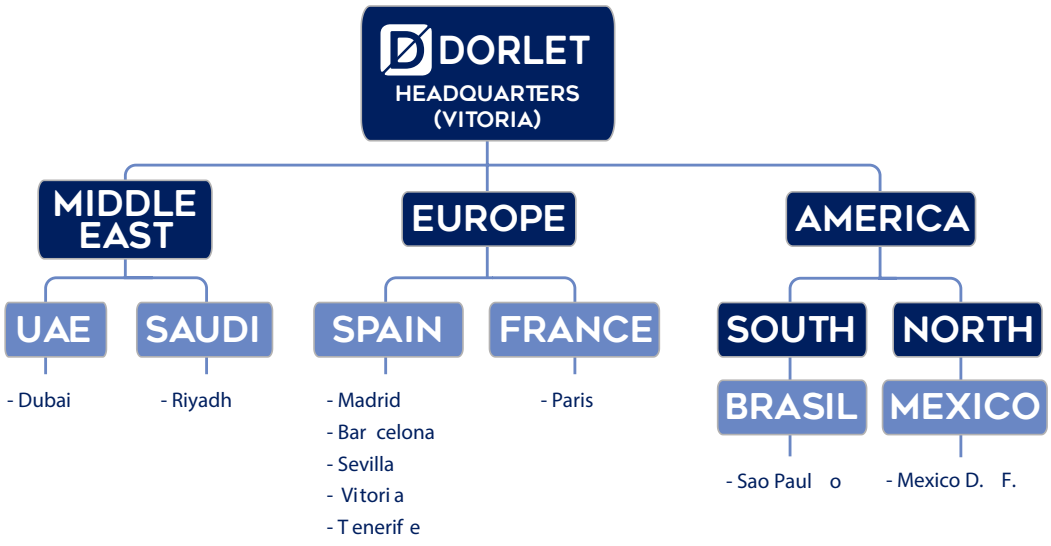
DORLET INTERNATIONAL PRESENCE

DORLET international presence covers Europe, Middle East, North America and South America. Those offices are owned and run by Grupo Dorlet S.A. directly.

The aim of our international presence is to provide a close technical and sales support to our customers in the area.

DORLET is growing steadily internationally every year to cover more countries with its own resources. To get an updated list of our own offices, please check our website:

www.dorlet.com





CERTIFIED DISTRIBUTION NETWORK

DORLET posess a distribution network to reach those countries where doesn't have its own presence.

This distribution network acts as DORLET representative in its area of influence and provides equipment, technical and sales support to our clients.

DORLET distribution network is closely monitored and audited by DORLET in order to maintain a high level of service and quality.

Only certified distributors can sell and stock DORLET products as well as provide maintenance services and training courses to installers and finnal clients.

If you wish to become an authorized DORLET distributor, please contact us.

To get an updated list of our authorized distributors, please check our website:

www.dorlet.com

DORLET

CERTIFIED DISTRIBUTOR



CERTIFIED PARTNERSHIP NETWORK

To ensure the quality of a project where DORLET will be installed, DORLET provides the installers and integrators several courses to increase their knowledge and therefore the installation success.

Such courses are taught by DORLET or DORLET distributors covering the areas of hardware installation and software implementation and operation.

Companies that have successfully passed the previous courses are elegible to become a certified partnership.

Becoming a certified partnership entails certain advantages and implies no cost. If your company wants to become a certified partner, please contact us.

Look always for the following logo as a quality mark:

DORLET

CERTIFIED PARTNER



GOVERNMENT

National Assembly - Angola



Presidential Palace - Angola



Madrid City Council - Spain



Spanish Embassies



Congress - Chile



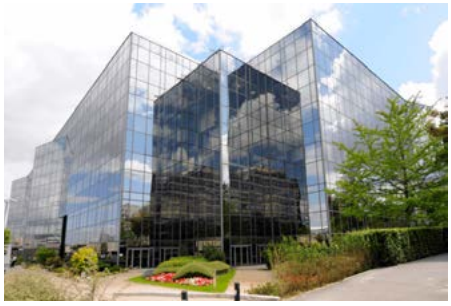
Lille Metropole - France



Courneuve City Council - FR



Nanterre Capitol - France



Basque Country Parliament



Ministry of Defence - Spain



Ministry of Health - Spain



Ministry of Development - SP



National Information Center (Saudi), Ministry of Education (Spain), Ministry of Interior (Spain), Ministry of Culture (Spain), Ministry of Justice (Spain), Minister of Agriculture (Spain), Ministry of Foreign Affairs (Spain), Ministry of finance (Spain), Barcelona City Council (Spain), Sevilla City Council (Spain), Vitoria City Council (Spain), Basque Goverment (Spain), Navarra Goverment (Spain)...

DEFENSE & SECURITY

Madrid NATO Base - Spain



CAOC NATO Torrejon - Spain



Torrejon Air Base - Spain



Cartagena Naval Base - Spain



Rota Naval Base - Spain



Camposoto Base - Spain



Internal Sec. Forces - Lebanon

National Police - Spain

Basque Country Police - Spain

Sevilla Jail - Spain



Lledoners Jail - Spain



Alava Jail - Spain



Adorra Police (Andorra), USBAD Militar Base (Spain), Border police (Spain), San Sebastial Local Police (Spain), Pamplona Local Police (Spain), Badajoz Local Police (Spain), Zuera Jail (Spain), Puerto II Jail (Spain), Almeria Jail (Spain), Brians Jail (Spain), Ceuta Jail (Spain), Tenerife Jail (Spain), Valladolid Jail (Spain), Andorra Jail (Spain), Ocaña Jail (Spain), Valencia Jail (Spain)...

AIRPORTS

Madrid Airport - Spain



Algiers Airport - Algeria



Agadir Airport - Morocco



Barcelona Airport - Spain



Palma Airport - Spain



Malaga Airport - Spain



Gran Canaria Airport - Spain



Ibiza Airport - Spain



Santiago Airport - Spain



Leon Airport - Spain



Zaragoza Airport - Spain



Valladolid Airport - Spain



Huambo Airport (Angola), Luanda Airport (Angola), Huesca Airport (Spain), Sabadell Airport (Spain), Cuatro Vientos Airport (Spain), Burgos Airport (Spain), Ciudad Real Airport (Spain), Seu D'Urgell Airport (Spain), Jerez Airport (Spain), Salamanca Airport (Spain), Hierro Airport (Spain), Pamplona airport (Spain), Reus Airport (Spain), La Gomera Airport (Spain), Son Bonet Airport (Spain)...

TRANSPORT

Algeciras Port - Spain



Lome Port - Togo



Vigo Port - Spain



Mazatlan tunel - Mexico



Ouroba & Abo Baker Rd-Saudi



Chenani Tunels - India



Madrid Metro - Spain

Metro Barcelona - Spain

Metro Malaga - Spain

RENFE Train operator - Spain

ADIF Train Infrastructure - Spa

Madrid Bus Station - Spain



A Coruña Port (Spain), Mallorca Port (Spain), Pasajes Port (Spain), Melilla Port (Spain), Ceuta Port (Spain), Valencia Cruiser port (Spain), Villagarcia de Arosa (Spain), Malaga Port (Spain), Metro Granada (Spain), Metro Sevilla (Spain), (Spain), Atocha Train station (Spain), Barcelona Train Station (Spain), M-30 Tunnels (Spain), AP-8 Higway (Spain), Causeway Authority (KSA- Bahrain)...

EDUCATION

Al Imam University - Saudi



UNAV University - Spain



Telefónica University - Spain



USC University - Spain



Carlos III University - Spain



Sevilla University - Spain



UPC University - Spain



Mondragon University - Spain



Alfonso X University - Spain



Rioja University - Spain



Polytechnic University - Spain



Coruña University - Spain



Vigo University (Spain), Complutense Students Residences (Spain), ETEO University (Spain), Lleida University (Spain), Blanquerna University (Spain), ICADE University (Spain), S. Juan Bautista University (Spain), PITA University (Spain), Huelva University (Spain), Leon University (Spain), Oviedo University (Spain), Colmenar Viejo University (Spain), Autonoma University (Spain)...

HEALTHCARE

Navarra University Hosp. - Spa



Fakeeh Academic City - UAE



Necker Children's H. - France



Vall d'hebron Hospital - Spain



Sant Pau Hospital - Spain



Osakidetza (53 Hosp & Clinics)

Osakidetza

Cruces Hospital - Spain



Cartagena Hospital - Spain



Vigo Hospital - Spain



Fertility Clinics (27 clinics)

IVI

Toledo Hospital - Spain



Clinic Hospital - Spain



Fuenlabrada Hospital (Spain), Alcorcon Hospital (Spain), Bellvitge Hospital (Spain), San Pablo Hospital (Spain), Juan Canalejo Hospital (Spain), Andorra Hospital (Andorra), Igualada Hospital (Spain), Sagunto Hospital (Spain), Asturias University Hospital (Spain), Caceres Hospital (Spain), Valencia Hospital (Spain), Manacor Hospital (Spain), Severo Ochoa Hospital (Spain) ...

FINANCIAL INSTITUTIONS

Spanish Central Bank (24 bran)



La Caixa - Spain



BNP Paribas - France



La Banque Postale - France



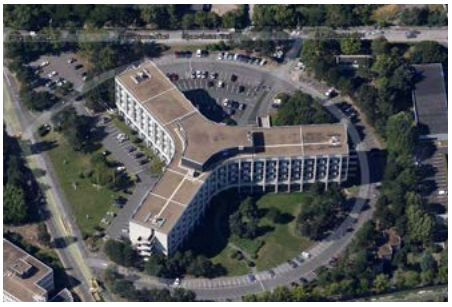
Andorra Private Bank -Andorra



Bankia - Spain



AXA - France



Allianz - Spain



SCOR - France



Master Card - Spain



Visa - Spain



American Express - Spain



Deutsche Bank (Spain), Dresdner Bank (Spain), Espiritu Santo Bank (Spain), Sabadell Bank (Andorra), Madrid Bank (Spain), Halifax Bank (Spain), Santander Bank (Spain), Caja Vital (Spain), Caja Badajoz (Spain), Caja Duero (Spain), Caja Navarra (Spain), Caja Rural Aragon (Spain), Caja Canarias (Spain), Caja Rural de Navarra (Spain), Caja San Fernando (Spain), Caja España (Spain)...

CULTURE-LEISURE

Guggenheim Museum - Spain



Del Prado Museum - Spain



Reina Sofia Museum - Spain



Musée National du Moyen FR



Musée de l'Homme - France



Archeological Sites - Egypt



Liceu Barcelona - Spain



Euskalduna Theatre - Spain



Del Canal Theatre - Spain



Casino Costa Brava - Spain



Gran Casino Aranjuez - Spain



Casino Madrid - Spain



Pontevedra Museum (Spain), National Archeologic Museum (Spain), San Telmo Museum (Spain), Artium Museum (Spain),History Museum (Spain), Music Museum (Spain), Puig Museum (Spain), Jovellanos Theatre (Spain), Barbera Theatre (Spain), Calderon Theatre (Spain), Rialto Theatre (Spain), Casino Barcelona (Spain), Casino Benidorm (Spain), Casino Mallorca (Spain), Casino Bilbao (Spain).

INDUSTRY

Telefónica - Worldwide

Meditel - Morocco

Vodafone - Spain & Egypt

EDF LAB - France



Endesa Energy - Spain

Abuja Electricity - Nigeria

Mercedes-Benz Factory Spain



National Nuclear Waste Co.

Acciona - Spain & Mexico

Al Maktoum Solar Park - UAE



Mojave Solar Project - USA



Gamesa - Spain & Italy



Prisa group (Spain), RTVE (Spain), Retevision (Spain), Jazztel (Spain), T-Systems (Spain), Portland Concretes (Spain), PEPSI (Spain), Coca-Cola (Spain), Scheweppes (Spain), Philip Morris (Spain), ATOS Origin (Spain), IKEA Strores (Spain), Nestle (Spain), Altadis (Spain), Iberdrola (Spain), SEAT Factory (Spain), Siemens HQ (Spain), CSIC (Spain), CIEMAT (Spain), ENUSA (Spain)...

BUILDINGS

Areva Tower - France



Lamar Towers - Saudi



Asmakh Tower - Qatar



First Tower - France



Les Mercuriales Towers - FR



Kio Towers - Spain



Arch of the Brotherhood - FR



Cristal Tower - France



Le Spallis Building - France



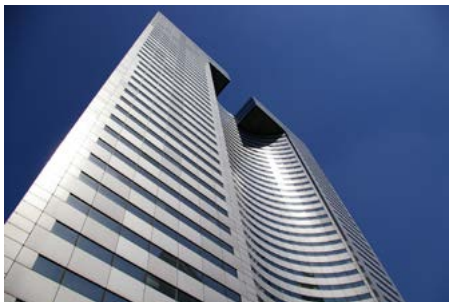
Distrito C - Spain



Applus+ Test Center - SP, IT



Tour Descartes - France



Farman Building (France), Le Capitole Building (France), H2O Building - Rueil (France), Castel Des Boulard Chartres (France), Defense Plaza (France), Colon Tower (Spain), Triana Tower (Spain), Picasso Tower (Spain), Diagonal Tower (Spain), Colonial Buildings (Spain), Arteaga Building (Spain), Azucarera Building (Spain), Partenon Building (Spain), Windsor building (Spain)...



DORLET

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SAP® Certified Integration

LLOYD'S REGISTER LRQA ISO 9001 · LLOYD'S REGISTER LRQA ISO/IEC 27001 · UKAS MANAGEMENT SYSTEMS 001



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